

RFA Workforce Fellows

Job Quality Playbook (JQP) Preview

December 7, 2022

Let's warm up that chat box...

....What is your first job or worst job?

- The program will begin shortly
- Please turn on your video
- Please mute your microphone
- You are welcome to use the chat box for discussions or questions throughout the session!
- Please rename your screen to
 - “Name, Preferred Pronouns, State, City/County”
 - *Example: **Brooke Valle, She/Her, Box Elder, South Dakota***



Welcome and Introductions

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Today's Presenter

Brooke Valle

Independent Consultant
Former Workforce CSO and Workforce
Fellow



Reflecting on the Shield Exercise

 Realm: The fellows on our team are _____ and the goal/project of our team is _____.	 Knight: Our team's unique superpower that will help us achieve our goal is... <i>(i.e. what sets you apart from other Fellowship teams or groups in your jurisdiction?)</i>
 Dragon: Our biggest anticipated challenge or barrier to success will be...	 Quest: Something we'd like to learn from other teams is...

Common Themes

- Examples of similar work
- Ways to create buy-in or communicate job quality approach
- Metrics to measure success
- Information on bringing job quality to life through procurement
- Possible challenges and tips to navigate
- Available resources and partners

Job Quality Levers: Where Will You Start?

Procurement



Empowerment



Policy



HR Practices



Monitoring & Enforcement





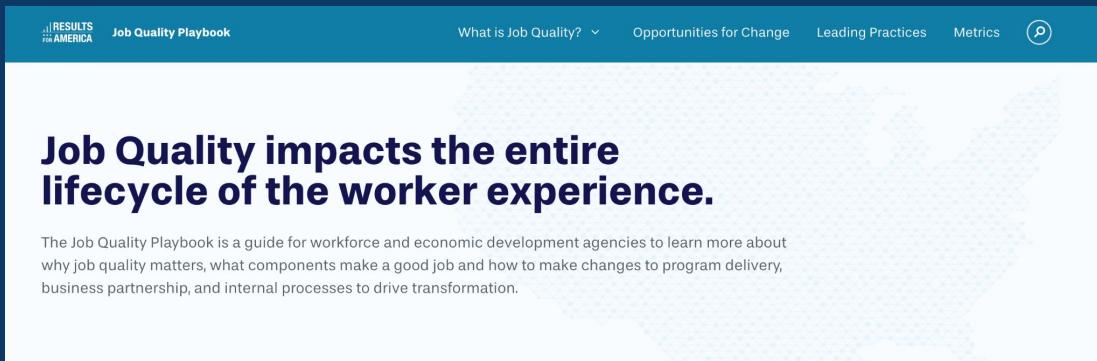
JQP Tool Live Preview

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Tool Highlights

It includes:

- A framework including Job Quality Elements, Principles, and Levers
- Opportunities for Change with specific steps
- Leading Practices with examples from other areas
- Metrics to measure success



The screenshot shows the top section of the 'Job Quality Playbook' website. The header is dark blue with the 'RESULTS FOR AMERICA' logo on the left, followed by 'Job Quality Playbook'. On the right, there are navigation links: 'What is Job Quality?', 'Opportunities for Change', 'Leading Practices', and 'Metrics', along with a search icon. Below the header, the main heading reads 'Job Quality impacts the entire lifecycle of the worker experience.' in a large, bold, dark font. Underneath this heading, a paragraph explains that the playbook is a guide for workforce and economic development agencies to learn more about why job quality matters, what components make a good job, and how to make changes to program delivery, business partnership, and internal processes to drive transformation. A faint map of the United States is visible in the background.



Connecting the Dots

- Building a shared language, definition and local buy in around JQ? See **What is Job Quality?** to use RFA's **framework** as your guide
- Tackling changes to your internal procurement or HR practices? Check out the **Leading by Example Foundational Element**
- Want ideas for how to build data infrastructure or measure success? See the **Metrics section** and the **Data and Measurement Foundational Element**
- Looking to infuse job quality standards into your programs through wage subsidies? See the **Earnings Opportunities for Change**
- Looking for specific examples from others? See the **Leading Examples tab** within each **Opportunity for Change**

CAN YOU FIND...

A LEADING PRACTICE RELATED TO LEARNING AND DEVELOPMENT

METRICS RELATED TO VOICE AND REPRESENTATION

AN OPPORTUNITY FOR CHANGE RELATED TO SCHEDULES

A man wearing a dark hoodie is seated at a desk in a community center, smiling as he works on a computer. The desk is cluttered with various items including a keyboard, mouse, a can of Hammerhead paint, and some papers. In the background, there are shelves with supplies and a sign that reads "THANK YOU" and "BLANDED GUESTS".

Breakout: Putting the Tool Into Practice

Breakout Discussion Questions

- ✓ What are you most excited about?
- ✓ What is one way you can use the playbook today?
- ✓ What is one question you have about the tool?



Wrap Up & Next Steps

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WE WANT TO SUPPORT YOU!

**PLEASE COMPLETE THE QUICK POLL ON THE
SCREEN**

Upcoming Sessions and Resources

- ✓ **Public JQP Launch - Invite your colleagues and partners**
 - **Email blast with more info & webinar registration coming 1/24**
 - **Webinar 2/8**
- ✓ **January Session - Leading by Example (1/11)**
- ✓ **February Session - Job Quality Measurement (2/1)**
- ✓ **Results for America's updated Economic Mobility Catalog is also live:**
<https://catalog.results4america.org/>



THANK YOU!

Please send any follow-up questions to:

- morgan@results4america.org
- jack@results4america.org